

In the upcoming weeks, McKesson Patient Care Solutions will be retiring the Sterling Medical site and redirecting all patients to its mpcs.mckesson.com site. This change will occur in two phases:

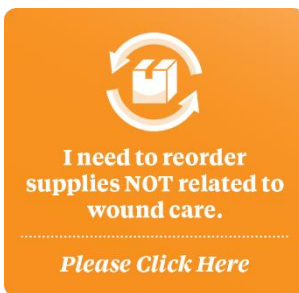
On March 1st:

All areas of the Sterling Medical site will **still be accessible**, but you will no longer be able to create or place an order on the site. If you attempt to add an item to your cart on the Product Catalog, Order History, or Refill Notification pages, you will be redirected to the McKesson Patient Care Solutions site. On the page, you will see several different order options - choose the one that is best for you.



For patients who need wound care supplies:

Click on the “I need to reorder wound care supplies” button, and you’ll be taken to our reorder form. Simply complete the form and click Submit, and your order will be placed.



For patients who need supplies NOT related to wound care:

Click on the “I need to reorder supplies NOT related to wound care” button, and you’ll be taken to the Express Reorder site to place your order.

You can also place your reorder by phoning our customer service team at: 855-404-MPCS (6727)

April 15th – May 1st:

You will no longer be able to access the Sterling Medical site. If you attempt to access the site, you will be redirected to the new myMPCS Online Portal. The portal will contain:

- A personal profile page
- Your order history, including order status, tracking numbers, etc.
- Access to Express Reorder (no verification necessary)
- Access to the MPCS Reorder Form (for wound care patients)

We will email you once the portal is available.

We understand that change is not often easy, and so we are here to support you along the way. If you have any questions, please contact us online at mpcs.mckesson.com through one of our chat associates, or by phone at 855-404-MPCS (6727).

Thank you for your continued business, and we look forward to serving you!